



21 April 2022

[Redacted]
[Redacted]

Dear [Redacted]

Official Information Act Request

Thank you for your request dated 9 March 2022, transferred to Waikato District Health Board (DHB) from the Ministry of Health on 29 March 2022, for information in relation to New Zealand Sign Language (NZSL) Interpreter services. I enclose the following information:

The number of times NZ Sign Language Interpreters were booked (Successful and Unsuccessful) for Dr appointments in each DHB each week over the period of 1 year Feb 2021 to Feb 2022?

Would it have the type of Dr appointments by medical field or location (e.g. hospital or general practice) appointments that used NZSL Interpreters?

Please see listed in the table below the successful bookings for NZSL Interpreters. Waikato DHB does not record unsuccessful bookings for NZSL Interpreters therefore this part of your request is withheld under Section 18(e) of the Official Information Act because the information does not exist.

Week Beginning	Allied	Clinic / Outpatient	Community	Diagnostics	Emergency Dept	Inpatient setting	Other / Unknown	Screening	Grand Total
24/01/2022		8	1					1	10
17/01/2022		3	1	3	1	4			12
10/01/2022		1	1		1	4			7
27/12/2021		4	2			3	1		10
20/12/2021		2	1						3
13/12/2021		5	1			1		1	8
06/12/2021		3	1	1					5
29/11/2021		3	2		1	4			10
22/11/2021		3				1			4
15/11/2021		6	2	2		4			14
08/11/2021		5			2	2			9
25/10/2021		7	1	1	1	3			13
18/10/2021	2	1	2			5			10
11/10/2021	1	2				6			9
04/10/2021		2	2			2			6
27/09/2021	1	3	2		2	1			9
20/09/2021		1	2		2	3			8
13/09/2021		3				1			4
06/09/2021		1	1						2

Week Beginning	Allied	Clinic / Outpatient	Community	Diagnostics	Emergency Dept	Inpatient setting	Other / Unknown	Screening	Grand Total
30/08/2021	1	4	1			1			7
23/08/2021		5	2						7
16/08/2021	1	5							6
09/08/2021	1	1	1			1			4
26/07/2021	2	7	3			1			13
19/07/2021	1					1			2
28/06/2021		6							6
21/06/2021		2	1						3
14/06/2021		1	2						3
07/06/2021		1							1
31/05/2021	1	1	2						4
24/01/2021		3				1			4
17/05/2021	2	2				1			5
10/05/2021		2				1			3
26/04/2021	1	7		1	2	5			16
19/04/2021		4		1		2	1		8
12/04/2021		2		1					3
05/04/2021		1							1
29/03/2021	2	3	1		2	1			9
22/03/2021	1	2	1			1			5
08/03/2022		4			1	3		1	9
22/02/2021		5			1	2			8
08/02/2021		1				2			3
Grand Total	17	132	36	10	16	67	2	3	283

Where part of your request has been withheld, you have the right to request the Ombudsman investigate and review the decision to withhold the information. Information about how to make a complaint is available at www.ombudsman.parliament.nz or Freephone 0800 802 602.

Waikato DHB supports the open disclosure of information to assist community understanding of how we are delivering publically funded healthcare. This includes the proactive publication of anonymised Official Information Act responses on our website from 10 working days after they have been released.

Yours sincerely



Christine Lowry

Executive Director - Waikato Hospital and Community Services
Waikato District Health Board