



Health transport services by locality¹

Travel option for consumers accessing Health NZ Waikato

Options include, but are not limited to:

- 1. Own transport:** Travel by private vehicle or with family/friends
- 2. Community transport:** many communities have a transport service run by volunteers (see listed services by local area)
- 3. Specialist health transport:** Renal health service consumers on dialysis can access renal transport services provided by Health NZ Waikato
- 4. Public transport:** For travel within greater Hamilton, public bus services are available with the Comet service travel past the hospital. For further information on available services, routes and fares visit busit.co.nz
- 5. Total mobility:** Total Mobility is available in Hamilton, South Waikato, and Waipā districts. The scheme provides financial assistance for travel within these districts, giving registered users a 50% discount on taxi fares up to a maximum subsidy. The user pays the other half of the fare to the taxi driver. People who use the scheme must carry a valid Total Mobility photo ID card to get the discounted fare. Visit busit.co.nz/total-mobility
- 6. Commercial transport options:** A range of commercial options are available including taxi and other on 'on demand' services (with greater Hamilton), and bus services

National Travel Assistance

The National Travel Assistance Scheme (NTA) was set up to help people who need to travel long distances, or frequently, to receive specialist services to get some of their travel expenses reimbursed.

To be eligible for the reimbursement, you must:

- be referred from one specialist to another, both specialists MUST be part of a publicly funded health and disability support service
- and, travel a minimum distance or make a minimum number of trips

If this sounds like your situation, check if you meet the criteria for an adult or a child under 18 years of age by contacting your local NTA coordinator at your local Health NZ district.

Health NZ Waikato contact

Phone: 07 839 8899 ext 97233

Email: nta@waikatodhb.health.nz

Make sure your claim form is signed and stamped by clinic staff for each appointment you attend.

You must keep receipts for public transport and / or accommodation to support your claim.

¹This summary of community health transport providers is sourced from current providers part funded by Health NZ Waikato, and identified providers on Waikato Community Transport website – www.waikatocommunitytransport.org.nz

It is accurate as at June 2024. Review is due in June 2025. Community transport services part funded by Health NZ Waikato are marked* (NB renal transport services and the Taumarunui-Hamilton Health Bus are fully funded by Health NZ Waikato).

North Waikato locality (part Waikato District)

Nga Watene Māori o te Rohe Potae Regional Association (Māori Wardens)

Contact person: Tina McFadyden

Phone: 027 276 8690

Email: nwmotrp@maoriwardens.org.nz

Te Kauwhata Community House*

Contact person: Nicky Patterson (coordinator)

Address: 1a Waerenga Road, Te Kauwhata

Phone: 07 826 4303 or 027 519 8887

Email: tk.disc@xtra.co.nz

North Waikato Transport Trust/Waka Tautoko (Huntly based)

Contact person: Alicia Leef (coordinator)

Address: 55 William Street, Huntly

Phone: 0800 828 865 or 07 8287559

Email: northwaikatotransport@gmail.com

Waikato/Bay of Plenty Cancer Society Volunteer driving service

Contact person: Nicola Bowe and Sue Worth

Address: Cnr Beale and Grey Streets, Hamilton

Phone: 07 838 2027

Email: NicolaBowe@cancersociety.org.nz

Renal transport service (Health NZ)*

Contact person: Nicky Hagan

Bookings made via Waikato Regional Renal Services reception

Phone: 07 839 8741

Greater Hamilton locality (Hamilton/Waipā and part-Waikato Districts)

Nga Watene Māori o te Rohe Potae Regional Association (Māori Wardens)

Contact person: Tina McFadyden

Phone: 027 276 8690

Email: nwmotrp@maoriwardens.org.nz

Waikato/Bay of Plenty Cancer Society volunteer driving service

Contact person: Nicola Bowe and Sue Worth

Address: Cnr Beale and Grey Streets, Hamilton

Phone: 07 838 2027

Email: NicolaBowe@cancersociety.org.nz

St John Health Shuttle (Hamilton, and Cambridge)

Contact person: Niki Varley

Address: 5 Devon Road, Frankton, Hamilton

Phone: 0800 846 9992

Email: waikatohealthshuttles@stjohn.org.nz

Te Awamutu Community Health Shuttle

Contact person: Sarah Lewis (coordinator)

Phone: 07 870 3258 or 021 178 7997

Email: tahs@xtra.co.nz

The Raglan District Community Vehicle Trust / Raglan Health Shuttle*

Bookings made via Raglan Community House

Address: 45 Bow Street, Raglan

Phone: 07 825 8142

Email: tjem.ryan@xtra.co.nz

Cambridge Community House Driver

Phone: 027 667 7076

Email: cchdriverservicecarole@gmail.com

Renal transport service (Health NZ)*

Contact person: Nicky Hagan

Bookings made via Waikato Regional Renal Services reception

Phone: 07 839 8741

Thames Coromandel/ Hauraki locality (Thames Coromandel and Hauraki Districts)

Coromandel Independent Living Trust*

Contact person: Resource Centre reception
Address: 45 Tiki Road, Coromandel
Phone: 07 866 8358
Email: resourcecentre@cilt.org.nz

Tairua Care and Friendship Club Inc.*

Contact person: Marnie Goodman
Address: C/- 20 Windsor Drive, Tairua
Phone: 021 137 5688
Email: goodparker29@gmail.com

Whitianga Community Services Trust

Contact person: Chrissy Roe
Address: 2 Cook Drive, Whitianga
Phone: 07 866 4476
Email: reception@wcst.co.nz

Whangamata Community Services Trust*

Contact person: Jess Matetaka,
Heleene White
Address: 505 Port Road, Whangamata
Phone: 07 865 7065
Email: admin@whangacst.co.nz

St John Community Health Shuttles (Thames/Paeroa, Waihi*, Whitianga and Whangamata*)

Contact persons: Tricia Dawson (Thames /
Paeroa), Natalie James (Waihi) and
Lyn Bryant (Whangamata)
Address: 1102 Queen Street, Thames
Phone: 0800 934 287 for Thames, Paeroa,
Waihi, Whitianga and surrounding areas

Paeroa Community Support Trust, Volunteer Driver Service*

Contact person: Hauraki Resource Centre
Address: 4 Mackay Street, Paeroa
Phone: Resource Centre - 07 862 6110
Email: admin@pc.org.nz

Renal transport service (Health NZ)*

Contact person: Nicky Hagan
Bookings made via Waikato Regional Renal
Services reception
Phone: 07 839 8741

Matamata–Piako locality

Matamata Community Health Shuttle Trust*

Contact person: Jan Dench
Address: 41 Hetana Street, Matamata
Phone: 07 888 6040 for bookings (Pohlen
Hospital)
Email: Admin@matamatashuttle.co.nz

Morrinsville Community Charitable Trust

Contact person: Bryan Barker
Address: 8 Holmwood Park Drive, Morrinsville
Phone: 07 889 5636
Email: valbryan@xtra.co.nz

Te Aroha Community Shuttle

Phone: 07 884 9479
Email: tearoha.cs@gmail.com

Renal transport service (Health NZ)*

Contact person: Nicky Hagan
Bookings made via Waikato Regional Renal
Services reception
Phone: 07 839 8741

South Waikato locality

Health transport service (Tues/Thurs)

Bookings are made via Tokoroa Hospital
Phone: 07 885 0600

Renal transport service (Health NZ)*

Contact person: Nicky Hagan
Bookings made via Waikato Regional Renal
Services reception
Phone: 07 839 8741

St John Health Shuttle (Tokoroa)

Contact person: Niki Varley
Address: 5 Devon Road, Frankton, Hamilton
Phone: 0800 846 9992
Email: waikatohealthshuttles@stjohn.org.nz

South Waikato Community Health Transport (Inc) (servicing Tokoroa, Putaruru, Arapuni and Tirau)*

Phone: 07 883 6022
Email: secretary@swcht.org

Waitomo/Otorohanga locality

Nga Watene Māori o te Rohe Potae Regional Association (Māori Wardens)

Contact person: Tina McFadyden
Phone: 027 276 8690
Email: nwmotrp@maoriwardens.org.nz

Otorohanga Community Health Transport Service*

Otorohanga Support House Whare Awhina
Phone: 07 873 8156
Email: manager@otosupport.nz

St John Community Health Shuttle (Otorohanga)

Monday–Thursday, twice daily service
Phone: 0800 846 9992

Te Kuiti Citizens Advice Bureau Volunteers

Address: 222 Rora Street, Te Kuiti
Phone: 07 878 7636
Email: cab.tekuiti@xtra.co.nz

4H Community Trust Board (Waitomo District area only)

Contact person: Desiree McKenzie
Address: 28 Taupiri Street, Te Kuiti
Phone: 027 814 4663
Email: communityhouse@tekuiti.net.nz

Ngati Maniopoto Marae Pact Trust Transport (Kawhia based)*

Address: Taumarunui Campus,
56 Miriama Street, Taumarunui
Phone: 07 878 0028
Email: shirleyt@maniapoto.org.nz

Renal transport service (Health NZ)*

Contact person: Nicky Hagan
Bookings made via Waikato Regional Renal
Services reception
Phone: 07 839 8741

North Ruapehu locality (part–Ruapehu District)

Nga Watene Māori o te Rohe Potae Regional Association (Māori Wardens)

Contact person: Tina McFadyden
Phone: 027 276 8690
Email: nwmotrp@maoriwardens.org.nz

Ngati Maniopoto Marae Pact Trust Transport (Taumarunui)*

Address: Taumarunui Campus,
56 Miriama Street, Taumarunui
Phone: 07 878 0028
Email: shirleyt@maniapoto.org.nz

Taumarunui Mobility Van

Contact person: Peter Winterbottom
Phone: 022 012 1610
Bookings via Central King Country REAP
Phone: 07 896 8680
Email: taumarunui-mobilityvan@gmail.com

Taumarunui – Hamilton (and return) health bus

Waikato and Taumarunui hospitals
coordinate this service
Phone: 07 839 8899 ext 98849

Renal transport service (Health NZ)*

Contact person: Nicky Hagan
Bookings made via Waikato Regional Renal
Services reception
Phone: 07 839 8741



Health transport services by locality¹

North Waikato locality (part Waikato District)

Nga Watene Māori o te Rohe Potae Regional Association (Māori Wardens)

Contact person: Tina McFadyden
Phone: 027 276 8690
Email: nwmotrp@maoriwardens.org.nz

Te Kauwhata Community House*

Contact person: Nicky Patterson (coordinator)
Address: 1a Waerenga Road, Te Kauwhata
Phone: 07 826 4303 or 027 519 8887
Email: tk.disc@xtra.co.nz

North Waikato Transport Trust/Waka Tautoko (Huntly based)

Contact person: Alicia Leef (coordinator)
Address: 55 William Street, Huntly
Phone: 0800 828 865 or 07 8287559
Email: northwaikatotransport@gmail.com

Waikato/Bay of Plenty Cancer Society Volunteer driving service

Contact person: Nicola Bowe and Sue Worth
Address: Cnr Beale and Grey Streets, Hamilton
Phone: 07 838 2027
Email: NicolaBowe@cancersociety.org.nz

Renal transport service (Health NZ)*

Contact person: Nicky Hagan
Bookings made via Waikato Regional Renal
Services reception
Phone: 07 839 8741

Greater Hamilton locality (Hamilton/Waipā and part-Waikato Districts)

Nga Watene Māori o te Rohe Potae Regional Association (Māori Wardens)

Contact person: Tina McFadyden
Phone: 027 276 8690
Email: nwmotrp@maoriwardens.org.nz

Waikato/Bay of Plenty Cancer Society volunteer driving service

Contact person: Nicola Bowe and Sue Worth
Address: Cnr Beale and Grey Streets, Hamilton
Phone: 07 838 2027
Email: NicolaBowe@cancersociety.org.nz

St John Health Shuttle (Hamilton, and Cambridge)

Contact person: Niki Varley
Address: 5 Devon Road, Frankton, Hamilton
Phone: 0800 846 9992
Email: waikatohealthshuttles@stjohn.org.nz

Te Awamutu Community Health Shuttle

Contact person: Sarah Lewis (coordinator)
Phone: 07 870 3258 or 021 178 7997
Email: tahs@xtra.co.nz

The Raglan District Community Vehicle Trust / Raglan Health Shuttle*

Bookings made via Raglan Community House
Address: 45 Bow Street, Raglan
Phone: 07 825 8142
Email: tjem.ryan@xtra.co.nz

Cambridge Community House Driver

Phone: 027 667 7076
Email: cchdriverservicecarole@gmail.com

Renal transport service (Health NZ)*

Contact person: Nicky Hagan
Bookings made via Waikato Regional Renal
Services reception
Phone: 07 839 8741

Thames Coromandel/ Hauraki locality (Thames Coromandel and Hauraki Districts)

Coromandel Independent Living Trust*

Contact person: Resource Centre reception
Address: 45 Tiki Road, Coromandel
Phone: 07 866 8358
Email: resourcecentre@cilt.org.nz

Tairua Care and Friendship Club Inc.*

Contact person: Marnie Goodman
Address: C/- 20 Windsor Drive, Tairua
Phone: 021 137 5688
Email: goodparker29@gmail.com

Whitianga Community Services Trust

Contact person: Chrissy Roe
Address: 2 Cook Drive, Whitianga
Phone: 07 866 4476
Email: reception@wcst.co.nz

Whangamata Community Services Trust*

Contact person: Jess Matetaka,
Heleene White
Address: 505 Port Road, Whangamata
Phone: 07 865 7065
Email: admin@whangacst.co.nz

St John Community Health Shuttles (Thames/Paeroa, Waihi*, Whitianga and Whangamata*)

Contact persons: Tricia Dawson (Thames /
Paeroa), Natalie James (Waihi) and
Lyn Bryant (Whangamata)
Address: 1102 Queen Street, Thames
Phone: 0800 934 287 for Thames, Paeroa,
Waihi, Whitianga and surrounding areas

Paeroa Community Support Trust, Volunteer Driver Service*

Contact person: Hauraki Resource Centre
Address: 4 Mackay Street, Paeroa
Phone: Resource Centre - 07 862 6110
Email: admin@pc.org.nz

Renal transport service (Health NZ)*

Contact person: Nicky Hagan
Bookings made via Waikato Regional Renal
Services reception
Phone: 07 839 8741

Matamata-Piako locality Matamata Community Health Shuttle Trust*

Contact person: Jan Dench
Address: 41 Hetana Street, Matamata
Phone: 07 888 6040 for bookings (Pohlen
Hospital)
Email: Admin@matamatashuttle.co.nz

Morrinsville Community Charitable Trust

Contact person: Bryan Barker
Address: 8 Holmwood Park Drive, Morrinsville
Phone: 07 889 5636
Email: valbryan@xtra.co.nz

Te Aroha Community Shuttle

Phone: 07 884 9479
Email: tearoha.cs@gmail.com

Renal transport service (Health NZ)*

Contact person: Nicky Hagan
Bookings made via Waikato Regional Renal
Services reception
Phone: 07 839 8741

South Waikato locality

Health transport service (Tues/Thurs)

Bookings are made via Tokoroa Hospital
Phone: 07 885 0600

Renal transport service (Health NZ)*

Contact person: Nicky Hagan
Bookings made via Waikato Regional Renal Services reception
Phone: 07 839 8741

St John Health Shuttle (Tokoroa)

Contact person: Niki Varley
Address: 5 Devon Road, Frankton, Hamilton
Phone: 0800 846 9992
Email: waikatohealthshuttles@stjohn.org.nz

South Waikato Community Health Transport (Inc) (servicing Tokoroa, Putaruru, Arapuni and Tirau)*

Phone: 07 883 6022
Email: secretary@swcht.org

Waitomo/Otorohanga locality

Nga Watene Māori o te Rohe Potae Regional Association (Māori Wardens)

Contact person: Tina McFadyden
Phone: 027 276 8690
Email: nwmotrp@maoriwardens.org.nz

Otorohanga Community Health Transport Service*

Otorohanga Support House Whare Awhina
Phone: 07 873 8156
Email: manager@otosupport.nz

St John Community Health Shuttle (Otorohanga)

Monday–Thursday, twice daily service
Phone: 0800 846 9992

Te Kuiti Citizens Advice Bureau Volunteers

Address: 222 Rora Street, Te Kuiti
Phone: 07 878 7636
Email: cab.tekuiti@xtra.co.nz

4H Community Trust Board (Waitomo District area only)

Contact person: Desiree McKenzie
Address: 28 Taupiri Street, Te Kuiti
Phone: 027 814 4663
Email: communityhouse@tekuiti.net.nz

Ngati Maniopoto Marae Pact Trust Transport (Kawhia based)*

Address: Taumarunui Campus, 56 Miriama Street, Taumarunui
Phone: 07 878 0028
Email: shirleyt@maniapoto.org.nz

Renal transport service (Health NZ)*

Contact person: Nicky Hagan
Bookings made via Waikato Regional Renal Services reception
Phone: 07 839 8741

North Ruapehu locality (part–Ruapehu District)

Nga Watene Māori o te Rohe Potae Regional Association (Māori Wardens)

Contact person: Tina McFadyden
Phone: 027 276 8690
Email: nwmotrp@maoriwardens.org.nz

Ngati Maniopoto Marae Pact Trust Transport (Taumarunui)*

Address: Taumarunui Campus, 56 Miriama Street, Taumarunui
Phone: 07 878 0028
Email: shirleyt@maniapoto.org.nz

Taumarunui Mobility Van

Contact person: Peter Winterbottom
Phone: 022 012 1610
Bookings via Central King Country REAP
Phone: 07 896 8680
Email: taumarunui-mobilityvan@gmail.com

Taumarunui – Hamilton (and return) health bus

Waikato and Taumarunui hospitals coordinate this service
Phone: 07 839 8899 ext 98849

Renal transport service (Health NZ)*

Contact person: Nicky Hagan
Bookings made via Waikato Regional Renal Services reception
Phone: 07 839 8741

National Travel Assistance

The National Travel Assistance Scheme (NTA) was set up to help people who need to travel long distances, or frequently, to receive specialist services to get some of their travel expenses reimbursed.

To be eligible for the reimbursement, you must:

- be referred from one specialist to another, both specialists MUST be part of a publicly funded health and disability support service
- and, travel a minimum distance or make a minimum number of trips

If this sounds like your situation, check if you meet the criteria for an adult or a child under 18 years of age by contacting your local NTA coordinator at your local Health NZ district.

Health NZ Waikato contact

Phone: 07 839 8899 ext 97233

Email: nta@waikatodhb.health.nz

Make sure your claim form is signed and stamped by clinic staff for each appointment you attend.

You must keep receipts for public transport and / or accommodation to support your claim.

Travel option for consumers accessing Health NZ Waikato

Options include, but are not limited to:

- 1. Own transport:** Travel by private vehicle or with family/friends
- 2. Community transport:** many communities have a transport service run by volunteers (see listed services by local area)
- 3. Specialist health transport:** Renal health service consumers on dialysis can access renal transport services provided by Health NZ Waikato
- 4. Public transport:** For travel within greater Hamilton, public bus services are available with the Comet service travel past the hospital. For further information on available services, routes and fares visit [busit.co.nz](https://www.busit.co.nz)
- 5. Total mobility:** Total Mobility is available in Hamilton, South Waikato, and Waipā districts. The scheme provides financial assistance for travel within these districts, giving registered users a 50% discount on taxi fares up to a maximum subsidy. The user pays the other half of the fare to the taxi driver. People who use the scheme must carry a valid Total Mobility photo ID card to get the discounted fare. Visit [busit.co.nz/total-mobility](https://www.busit.co.nz/total-mobility)
- 6. Commercial transport options:** A range of commercial options are available including taxi and other on 'on demand' services (with greater Hamilton), and bus services

This summary of community health transport providers is sourced from current providers part funded by Health NZ Waikato, and identified providers on Waikato Community Transport website – www.waikatocommunitytransport.org.nz It is accurate as at June 2024. Review is due in June 2025. Community transport services part funded by Health NZ Waikato are marked (NB renal transport services and the Taumarunui – Hamilton Health Bus are fully funded by Health NZ Waikato).